

Meta-Update Fact Sheet

September 30, 2004

Benefits

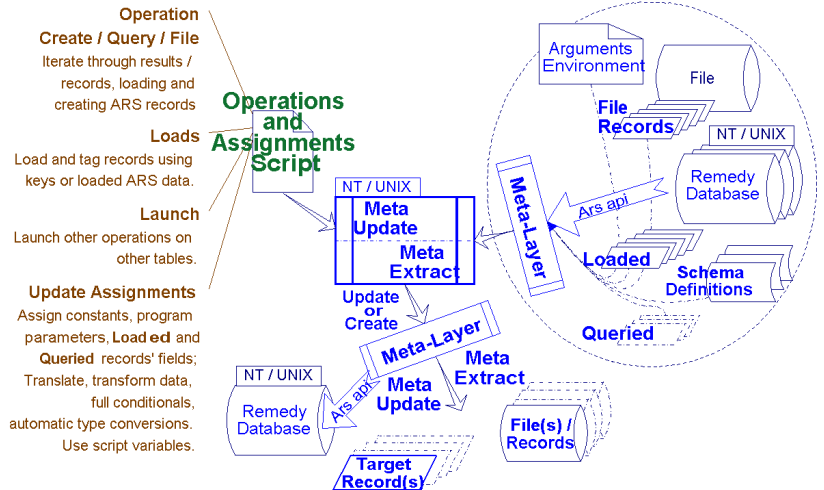
- Reduce file import development and maintenance costs by a factor of 10!
- Reduce batch and integration development and maintenance costs by a factor of 10!
- Simplify imports, integrations, batch operations.

- **No** perl, Java, VB, C API work at all.
- **No** temporary import forms and complicated push workflow.
- **Easy**, single file, script maintenance.

- Pays for itself with a single file import or batch operation.**

What Problems Will It Solve for Me?

- **FILE IMPORTS**
 - Conditionally update multiple tables and records from each file record.
 - Transform, edit, look up and combine data with full conditional assignments.
 - Update in Merge mode or Submit mode. Cancel updates conditionally.
 - Follow chains of related records. Load other related records.
 - Use all this data in your update assignments.
- **BATCH OPERATIONS**
Trigger repeatable, programmable scripts through workflow, cron or the command.
- **INTEGRATIONS**
Develop high-performance, real-time, transactional integrations between ARS and other systems at a fraction of the costs you expected.
- **DATA CORRECTIONS, DATA MIGRATIONS**
Transfer data across applications applying "smart" data mapping across tables; make data changes when workflow prevents it.
- **REPORTS, NOTIFICATIONS**
Create reports, ASCII files of almost any type – XML, emails, CSV, transaction files – using data from many embedded queries and files.



What Is It?

- Two command line programs that update and extract Remedy ARS data.
- A simple script language allows you to implement repeatable, programmable, batch operations on, and, file imports into and from, your Remedy ARS data.

Meta-Update processes files and ARS queries to update ARS records.

Meta-Extract processes files and ARS queries to create CSV or ASCII text files (XML, HTML, transaction).

- A simple, flexible, effective way of using the ARS Data API.**

Contact Information

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Other Services

Contact Software Tool House for your Remedy ARS consultancy needs.

- Bespoke application development.
- Integrations, API development.
- Out-of-the-box implementations.
- Development and Design advise.